

Assessment Rubric For Full-Performance Benchmark Competency*

Leading Interpreters: Training and Coaching

The submission product demonstrates the certification requirements if it communicates that, through application of specific training and coaching methods, the submitter:

--has provided opportunities that enable other interpreters to help visitors make intellectual and emotional connections with the meanings and significance in the resource(s) being interpreted.

Descriptors:

- Training and coaching methods and techniques are used effectively
- Uses coaching contacts to reinforce interpretive training concepts where appropriate
- Indicates sensitivity to developmental levels and situational needs of the interpreters they coach
- Demonstrates the ability to provide constructive, substantive, specific feedback for interpretive growth/improvement of others
- Indicates an ability to use evaluative feedback and self-assessment to gauge effectiveness of training and coaching methods
- Uses the principles and concepts of the Interpretive Curriculum as foundational material for training and coaching contacts
- Effectively communicates to others through training, coaching and modeling, an understanding how to facilitate interpretive opportunities

The submission product approaches the certification requirements if it communicates that, through application of specific training <u>and</u> coaching methods, the submitter:

--has <u>not</u> provided clear opportunities that enable other interpreters to help visitors make intellectual and emotional connections with the meanings and significance in the resource(s) being interpreted.

Descriptors:

- training and coaching methods and techniques are used inappropriately or ineffectively
- Does not use coaching contacts to reinforce interpretive training concepts
- Indicates lack of sensitivity to developmental levels and situational needs of the interpreters they coach
- Does not demonstrate the ability to provide constructive, substantive, specific feedback for interpretive growth/improvement of others
- Does not indicate an ability to use evaluative feedback and self-assessment to gauge effectiveness of training and coaching methods
- Does not use the principles and concepts of the Interpretive Curriculum as foundational material for training and coaching contacts
- Ineffectively communicates to others through training, coaching and modeling, an understanding how to facilitate interpretive opportunities

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http://www.nps.gov/idp/interp/330/rubric.htm